

Exhibit A
COVERED PRODUCTS, SUPPORT OPTIONS AND PRICING

MAINTENANCE AND SUPPORT AGREEMENT 525 TERM: 07/01/19-06/30/20

CUSTOMER AGENCY	Lowndes County	BILLING AGENCY	Lowndes County
Address	327 N. Ashley St.	Address	327 N. Ashley St.
City, State, Zip	Valdosta, GA 31601	City, State, Zip	Valdosta, GA 31601
Contact Name	Aaron Kostyu	Contact Name	Accounts Payable
Telephone Number	229-671-2457	Telephone Number	
Email Address	akostyu@lowndescounty.com	Email Address	

For support and updates on products below, please contact Motorola's Public Safety Application's Customer Support: (800) 323-9949 Option 4 Software Products/Public Safety Applications, Option 4 Records/Jail Management, then select the corresponding prompt by product

Site Identification Numbers

Product Group	Site Identification Number	Phone Prompt
Offendertrak™	PSA474900_(OFF)	5

Standard Services Include:

Customer Support Plan	Virtual Private Network VPN Tool, if applicable
Case Management 24X7	On-site Support (when applicable)
Technical Support 9x5	Software Releases, as defined
Third-party Vendor Coordination	Access to Users Group Site

MOTOROLA SUPPORTED PRODUCTS

Product	Description	Technical Service Level	Qty	Term Fees
Offendertrak™	Offendertrak Server License	24x7	1	\$52,659.00
	Offendertrak 6.3.0 MR2.6		650	
NetRMS	NetRMS Server License	24x7 limited support after 8/1/31/18*	1	Removed
	NetRMS Client License		60	
Cruiser	Cruiser		50	
PremierMDG™	PMDC Client Software License	24x7	2	Removed
	Text To Voice Client Modules		2	
			TOTAL	\$52,659.00

THIRD-PARTY VENDOR SUPPORTED PRODUCTS

Vendor	Description	Vendor Service Level	Qty	Term Fees
Oracle	Oracle Standard Edition One – Processor Perpetual	24x7	2	\$6,753.00
			TOTAL	\$6,753.00