

Table of Contents

1.0 Title VI/Nondiscrimination Policy Statement and Management Commitment to Title VI Plan1-1

2.0 Introduction & Description of Services2-1

 2.1 First Time Applicant Requirements.....2-2

 2.2 Annual Certifications and Assurances.....2-3

 2.3 Title VI Plan Concurrence and Adoption2-3

3.0 Title VI Notice to the Public.....3-1

 3.1 Notice to Public.....3-1

 3.2 Notice Posting Locations.....3-1

4.0 Title VI Procedures and Compliance4-1

 4.1 Complaint Procedure4-1

 4.2 Complaint Form4-1

 4.3 Record Retention and Reporting Policy4-2

 4.4 Sub-recipient Assistance and Monitoring4-2

 4.5 Contractors and Subcontractors4-3

5.0 Title VI Investigations, Complaints, and Lawsuits5-1

6.0 Public Participation Plan6-1

7.0 Language Assistance Plan.....7-1

8.0 Transit Planning and Advisory Bodies.....8-1

9.0 Title VI Equity Analysis.....9-1

10.0 System-Wide Service Standards and Service Policies.....10-1

 10.1 Service Standards.....10-1

 10.2 Service Policies.....10-3

11.0 Appendices11-1

APPENDIX A FTA CIRCULAR 4702.1B REPORTING REQUIREMENTS FOR TRANSIT PROVIDERS

APPENDIX B CURRENT SYSTEM DESCRIPTION

APPENDIX C TITLE VI PLAN ADOPTION MEETING MINUTES AND GDOT CONCURRENCE LETTER

APPENDIX D TITLE VI SAMPLE NOTICE TO PUBLIC

APPENDIX E TITLE VI COMPLAINT FORM

APPENDIX F PUBLIC PARTICIPATION PLAN

APPENDIX G LANGUAGE ASSISTANCE PLAN

APPENDIX H OPERATING AREA LANGUAGE DATA: LOWNDES COUNTY TRANSIT SYSTEM SERVICE AREA

APPENDIX I DEMOGRAPHIC MAPS

APPENDIX J TITLE VI EQUITY ANALYSIS

APPENDIX K TEXT FORMATTING PALETTE