

LOWNDES COUNTY BOARD OF COMMISSIONERS
COMMISSION AGENDA ITEM

SUBJECT: Approval of Increase in Convenience Fees for Web and Telephone Payments

Work Session/Regular Session

DATE OF MEETING: October 13, 2020

BUDGET IMPACT:
FUNDING SOURCE:

- Annual
- Capital
- N/A
- SPLOST
- TSPLOST

COUNTY ACTION REQUESTED ON: Approval of Increase in Convenience Fees for Web and Telephone Payments

HISTORY, FACTS AND ISSUES: Lowndes County currently accepts payments via credit cards in person and, for some services, via telephone and web payment portals. For those customers not paying in person, the county is able to charge a convenience fee per transaction. Originally, the fee was set at \$2.00 per transaction and was moved to \$2.50 effective July 1, 2017. Based on increases in our fees, staff is recommending an increase in this fee to \$5.00 effective November 1, 2020.

OPTIONS: 1. Approve the increase in convenience fees for online and telephone payments at \$5.00 effective November 1, 2020
2. Board's Pleasure

RECOMMENDED ACTION: Board's pleasure

DEPARTMENT: Finance

DEPARTMENT HEAD: Stephanie Black

ADMINISTRATIVE COMMENTS AND RECOMMENDATIONS: