

Client Care™

Extended Service Agreement from S&L Integrated

Keeping your system operating efficiently is important to your organization. Providing you with peace of mind is our goal.

ClientCare™ is offered as a value added service from S&L Integrated. This one year extended service agreement is focused on providing a flexible level of service based on your needs. Our goal is to eliminate your headaches and to ensure your equipment is operating properly.

FEATURES	STANDARD	PREMIER	UNLIMITED
Priority Help Desk	✓	✓	✓
Service Labor Discounts	✓	✓	✓
Manufacturer Warranty Support	✓	✓	✓
Remote Diagnose & Repair (If applicable)		✓	✓
Equipment Replacement Discounts		✓	✓
Preventative Maintenance		One per year	One per year
Diagnose & Repair Service Calls		One per year	Unlimited

ClientCare™ Add-On Features

You can customize **ClientCare™** by adding any of these additional features. Just pay for what you need.

- + Preventative Maintenance Visit
- + Critical Event Coverage
- + Diagnose and Repair Service Calls
- + Emergency Response
- + After Hours, Nights, Weekend Support
- + Remote Diagnose & Repair



Remote Support



Discounts



On-Site Service



After Hours, Nights
& Weekends