

**Control:**

A new 15" ELO touch panel will replace the existing HP all-in-one computer and will serve as the primary Control panel for the camera system. This will include: Camera preview, switching and PTZ control. This will also be used to trigger recording through the Epiphan Pearl 2. A smaller 10" touch panel is provided at the same location for Presentation and Audio control, including microphone and volume adjustment as needed.

**Client Care:**

A critical component of any AV system is proper maintenance. We have included our Standard Client Care package with annual preventative maintenance for three (3) years. This includes the necessary hardware for remote support through VPN access. While this service is optional, we strongly encourage keeping this plan to ensure that the system runs at optimal performance and is maintained on a regular basis.